Please type a plus sign (+) inside this box → +

PTO/SB/05 (4/98)
Approved for use through 09/30/2000. OMB 0651-0032
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number

## UTILITY PATENT APPLICATION **TRANSMITTAL**

Attorney Docket No. | GEM-30834 First Inventor or Application Identifier Ronald G. Kennedy System and Method for Remote Servicing of In-Field Product

Express Mail Label No. EL343024784US

APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.	ADDRESS TO: Box Patent Application Washington, DC, 20231						
X * Fee Transmittal Form (e.g., PTO/SB/17)	5. Microfiche Computer Program (Appendix)						
2. X Specification [Total Pages (preferred arrangement set forth below)	6. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)  a. Computer Readable Copy						
<ul> <li>Descriptive title of the Invention</li> <li>Cross References to Related Applications</li> </ul>	b. Paper Copy (identical to computer copy)						
- Statement Regarding Fed sponsored R & D							
- Reference to Microfiche Appendix - Background of the Invention							
- Brief Summary of the Invention	ACCOMPANYING APPLICATION PARTS						
- Brief Description of the Drawings (if filed)	7. Assignment Papers (cover sheet & document(s))						
- Detailed Description	8. 37 C.F.R.§3.73(b) Statement X Power of Attorney						
- Claim(s)	9. English Translation Document (if applicable)						
- Abstract of the Disclosure  3. X Drawing(s) (35 U.S.C. 113) [Total Sheets 2]	Information Disclosure Copies of IDS						
	Statement (IDS)/PTO-1449  Citations  11. Preliminary Amendment						
4. Oath or Declaration [Total Pages 4 ]	Return Receipt Postcard (MPEP 503)						
a. X Newly executed (original or copy)  Copy from a prior application (37 C.F.R. § 1.63	(Should be specifically itemized)						
b. (for continuation/divisional with Box 16 completed)	13. Statement(s) Statement filed in prior application Statement still proper and desired						
i. <u>DELETION OF INVENTOR(S)</u> Signed statement attached deleting	(PTO/SB/09-12) Status still proper and desired  Certified Copy of Priority Document(s)						
inventor(s) named in the prior application							
see 37 C.F.R. §§ 1.63(d)(2) and 1.33(b).							
* <u>NOTE FOR ITEMS 1 &amp; 13 IN ORDER TO BE ENTITLED TO PAY SMALL ENTITY</u> FEES, A SMALL ENTITY STATEMENT IS REQUIRED (37 C.F.R. § 1.27), EXCEPT							
LIF ONE FILED IN A PRIOR APPLICATION IS RELIED UPON (37 C.F.R. § 1.28).	<u> </u>						
16. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment:							
Continuation Divisional Continuation-in-part (CIP) of prior application No:/							
Prior application information: Examiner Group / Art Unit:							
under Box 4b, is considered a part of the disclosure of the accompan reference. The incorporation can only be relied upon when a portion	lying continuation or divisional application and is hereby incorporated by has been inadvertently omitted from the submitted application parts.						
17. CORRESPOND							
	202						
Customer Number or Bar Code Labe!	or Correspondence address below						
: (Insert Customer No. or Att	acn dar code label nere) :						
Name							
Address							
City State	Zip Code						
Country Telephone	Fax						
Name (Print/Type) Timothy J. Zilokowski	Registration No. (Attorney/Agent) 38,368						
Signature Signature	Date 1.2/29/99						

Burden Hour Statement: This form is estimated to take 0/2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are regarded to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Box Patent Application, Washington, DC 20231.



PTO/SB/17 (12/98)
Approved for use through 9/30/2000. OMB 0651-0032
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

## FEE TRANSMITTAL for FY 1999 Patent fees are subject to annual revision. Small Entity payments must be supported by a small entity statement, otherwise large entity fees must be paid. See Forms PTO/SB/09-12. TOTAL AMOUNT OF PAYMENT (\$) 762.00 Complete if Known Application Number Filing Date First Named Inventor Examiner Name Group / Art Unit Attorney Docket No. GEM-30834

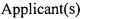
METHOD OF PAYMENT (check one)	FEE CALCULATION (continued)				
The Commissioner is hereby authorized to charge indicated fees and credit any over payments to:  Deposit  Deposit	3. ADDITIONAL FEES Large Entity Small Entity Fee Fee Fee Fee Code (\$) Code (\$)	Fee Paid			
Account	105 130 205 65 Surcharge - late filing fee or oath	0.00			
Number Deposit Account Name	127 50 227 25 Surcharge - late provisional filing fee or cover sheet.	0.00			
Charge Any Additional	139 130 139 130 Non-English specification	0.00			
Fee Required Under	147 2,520 147 2,520 Forfiling a request for reexamination	0.00			
37 CFR 1.16 and 1.17	112 920* 112 920* Requesting publication of SIR prior to Examiner action	0.00			
2. X Payment Enclosed: X Check Money Other	113 1,840* 113 1,840* Requesting publication of SIR after Examiner action	0.00			
FEE CALCULATION	115 110 215 55 Extension for reply within first month	0.00			
	116 380 216 190 Extension for reply within second month	0.00			
1. BASIC FILING FEE Large Entity Small Entity	117 870 217 435 Extension for reply within third month	0.00			
Fee Fee Fee Fee Description Fee Paid	118 1,360 218 680 Extension for reply within fourth month	0.00			
Code (\$)	128 1,850 228 925 Extension for reply within fifth month	0.00			
101 760 201 380 Utility filing fee 690.00	119 300 219 150 Notice of Appeal	0.00			
107 480 207 240 Plantfiling fee	120 300 220 150 Filing a brief in support of an appeal	0.00			
108 760 208 380 Reissue filing fee	121 260 221 130 Request for oral hearing	0.00			
114 150 214 75 Provisional filing fee	138 1,510 138 1,510 Petition to institute a public use proceeding	0.00			
SUBTOTAL (1) (\$) 690.00	140 110 240 55 Petition to revive - unavoidable				
	141 1,210 241 605 Petition to revive - unintentional 142 1,210 242 605 Utility issue fee (or reissue)	0.00			
2. EXTRA CLAIM FEES Fee from	142 1,210 242 605 Utility issue fee (or reissue) 143 430 243 215 Design issue fee	0.00			
Extra Claims below Fee Paid  Total Claims 24 -20** = 4 X 18.00 _ 72.00	144 580 244 290 Plantissuefee	0.00			
Independent 3 -3**= 0 x 78.00 0.00	122 130 122 130 Petitions to the Commissioner	0.00			
Claims A 70.00 = 0.00 Multiple Dependent	123 50 123 50 Petitions related to provisional applications	0.00			
**or number previously paid, if greater; For Reissues, see below	126 240 126 240 Submission of Information Disclosure Stmt	0.00			
Large Entity Small Entity		0.00			
Fee Fee Fee Fee Description Code (\$) Code (\$)	581 40 581 40 Recording each patent assignment per property (times number of properties)	0.00			
103 18 203 9 Claims in excess of 20	146 760 246 380 Filing a submission after final rejection	0.00			
102 78 202 39 Independent claims in excess of 3	(37 CFR 1.129(a))	0.00			
104 260 204 130 Multiple dependent claim, if not paid	149 760 249 380 Foreach additional invention to be examined (37 CFR 1.129(b))	0.00			
109 78 209 39 **Reissue indenpendent claims over original patent	Otherfee (specify)	0.00			
110 18 210 9 **Reissue claims in excess of 20 and over original patent	Otherfee (specify)	0.00			
SUBTOTAL (2) (\$) 72.00	*Reduced by Basic Filing Fee Paid SUBTOTAL (3) (\$) 0.00				

SUBMITTED BY		$\Delta I$		Complete (if applicable)		
Typed or Printed Name T	imothy //Ziolkowski	6/1/		Reg. Number	38,368	
Signature	into J. Zun	Da	ite /2/29/99	DepositAccount UserID	23-2053	

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time yet are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.







Ronald G. Kennedy

Serial No.

Unknown

Filing Date

Unknown

Title of Invention

SYSTEM AND METHOD FOR REMOTE

SERVICING OF IN-FIELD PRODUCT

Examiner:

Unknown

Group Art Unit:

Unknown

**Assistant Commissioner for Patents** Washington, D.C. 20231

## VERIFIED CERTIFICATION OF EXPRESS MAILING DATE

I declare that on 2-29-99 I, Rosa Stong (Print Name)

deposited with the United States Postal Service in an envelope labeled "Express Mail, Post Office to Addressee", bearing Label Number EL343024784US, addressed to the "Assistant Commissioner for Patents, Washington, D.C. 20231" the papers identified on the attached photocopy of the return receipt postcard (the original of which was enclosed with the same).

Location where deposit with the United States Postal Service was made and time of deposit:

345 West St. Paul Avenue, Milwaukee, WI 53202

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application of any patent issuing thereon.

Date: 12-29-99

Name (sign here)

THIS FORM MUST BE COMPLETED, SIGNED AND DATED WITHIN ONE BUSINESS DAY OF DEPOSIT WITH THE UNITED STATES POSTAL SERVICE.

::ODMA/PCDOCS/MKE\_SQL/549765\r